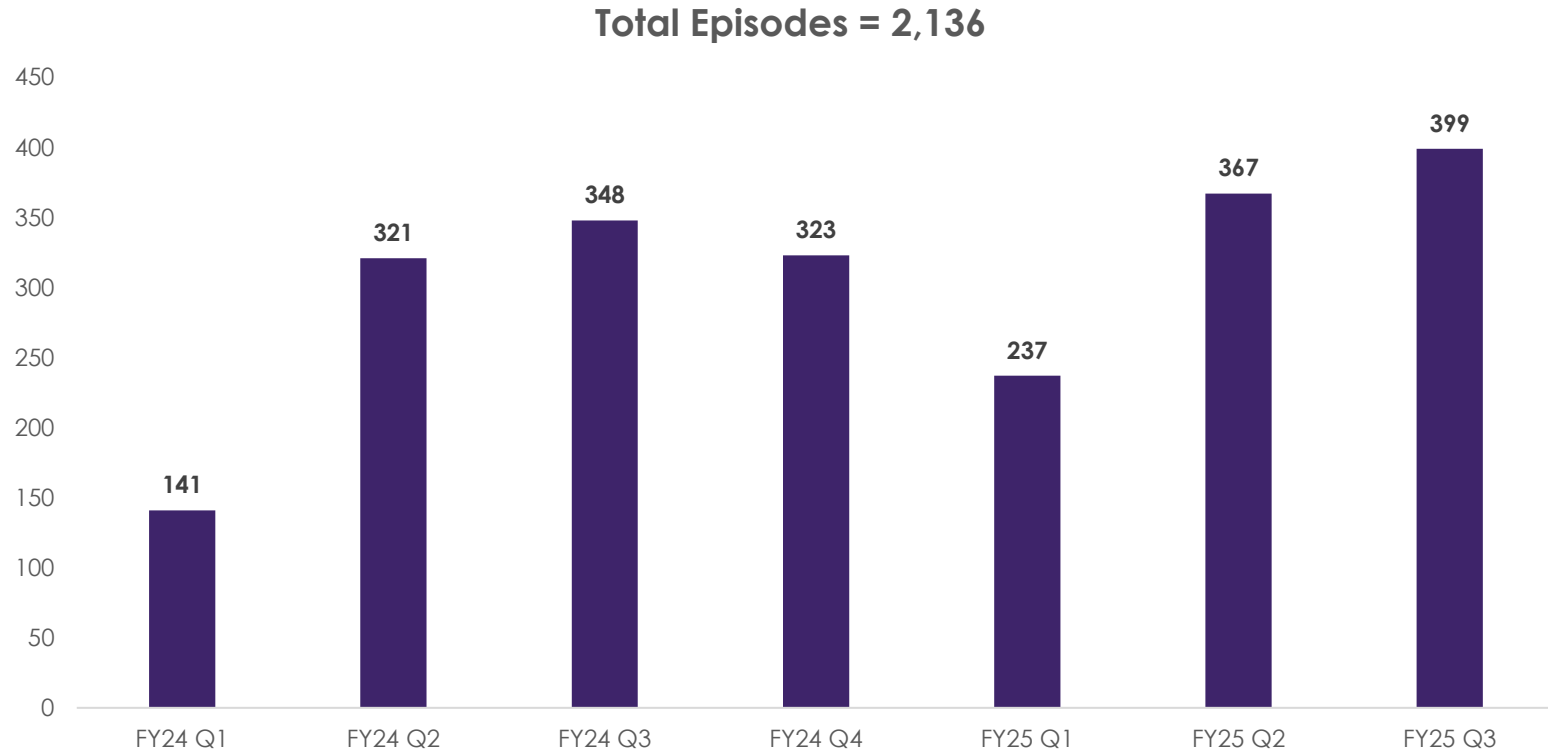


Updates on the Urgent Crisis Centers

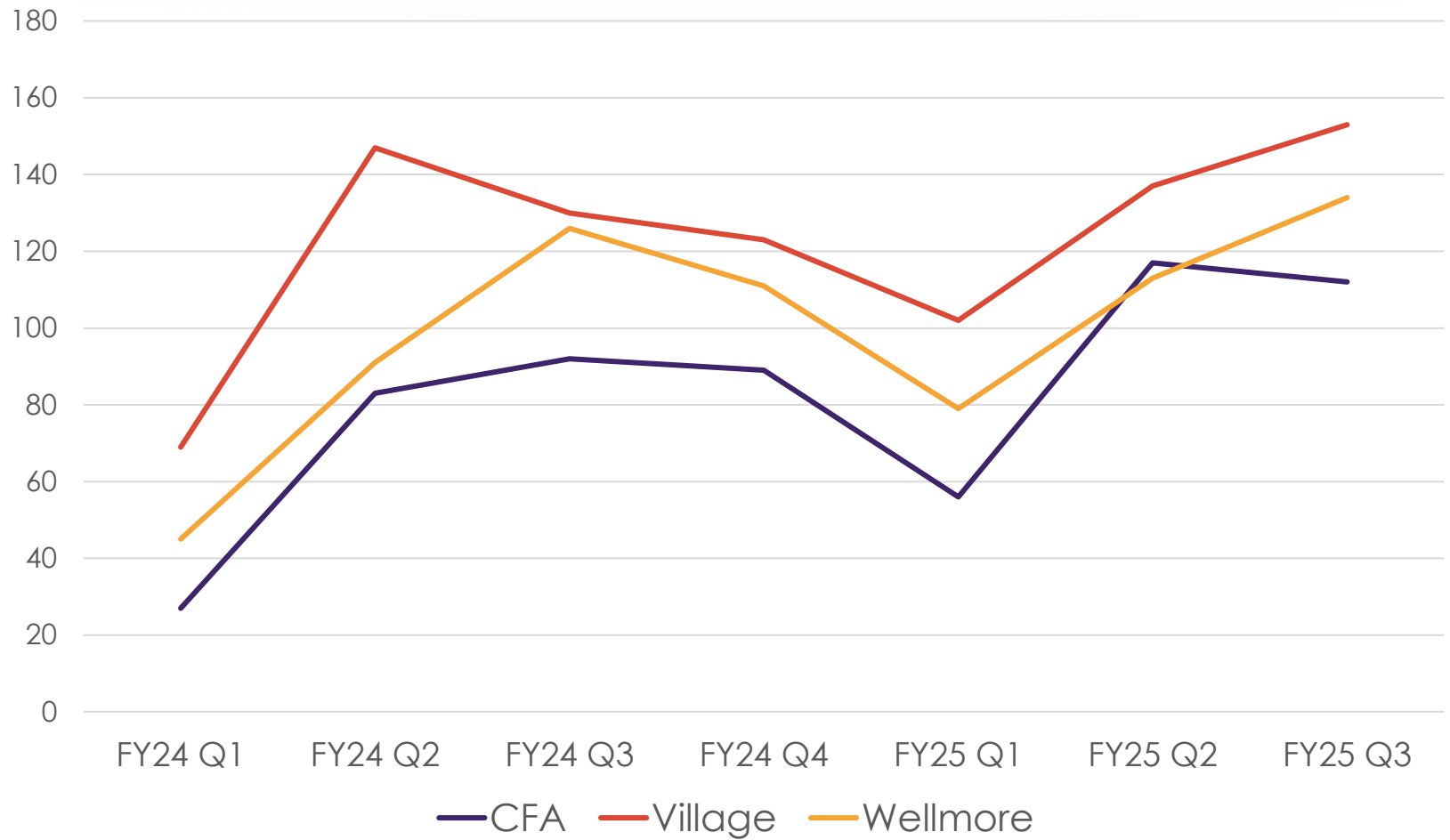


ACCESS & VOLUME

UCC Volume: SFY2024 Q1 – SFY2025 Q3



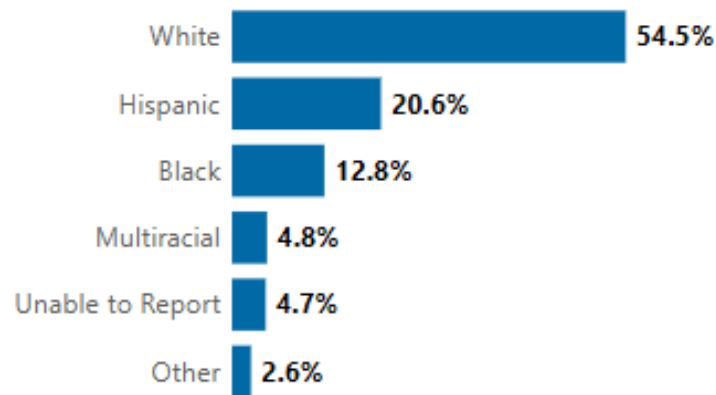
UCC Volume by Provider



WHO IS BEING SERVED?

Demographics of Children Served

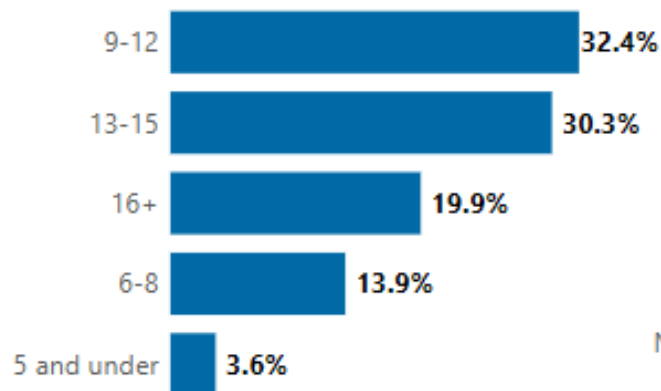
Race and Ethnicity of Children Served



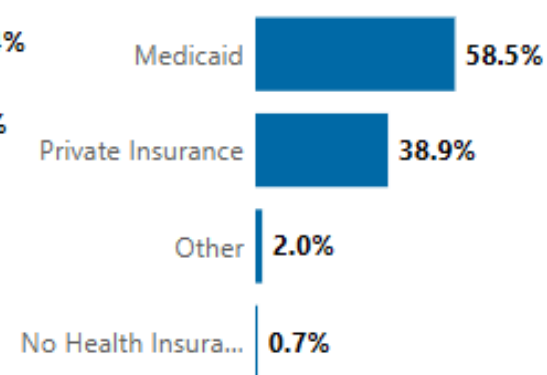
Sex of Children Served



Age of Children Served

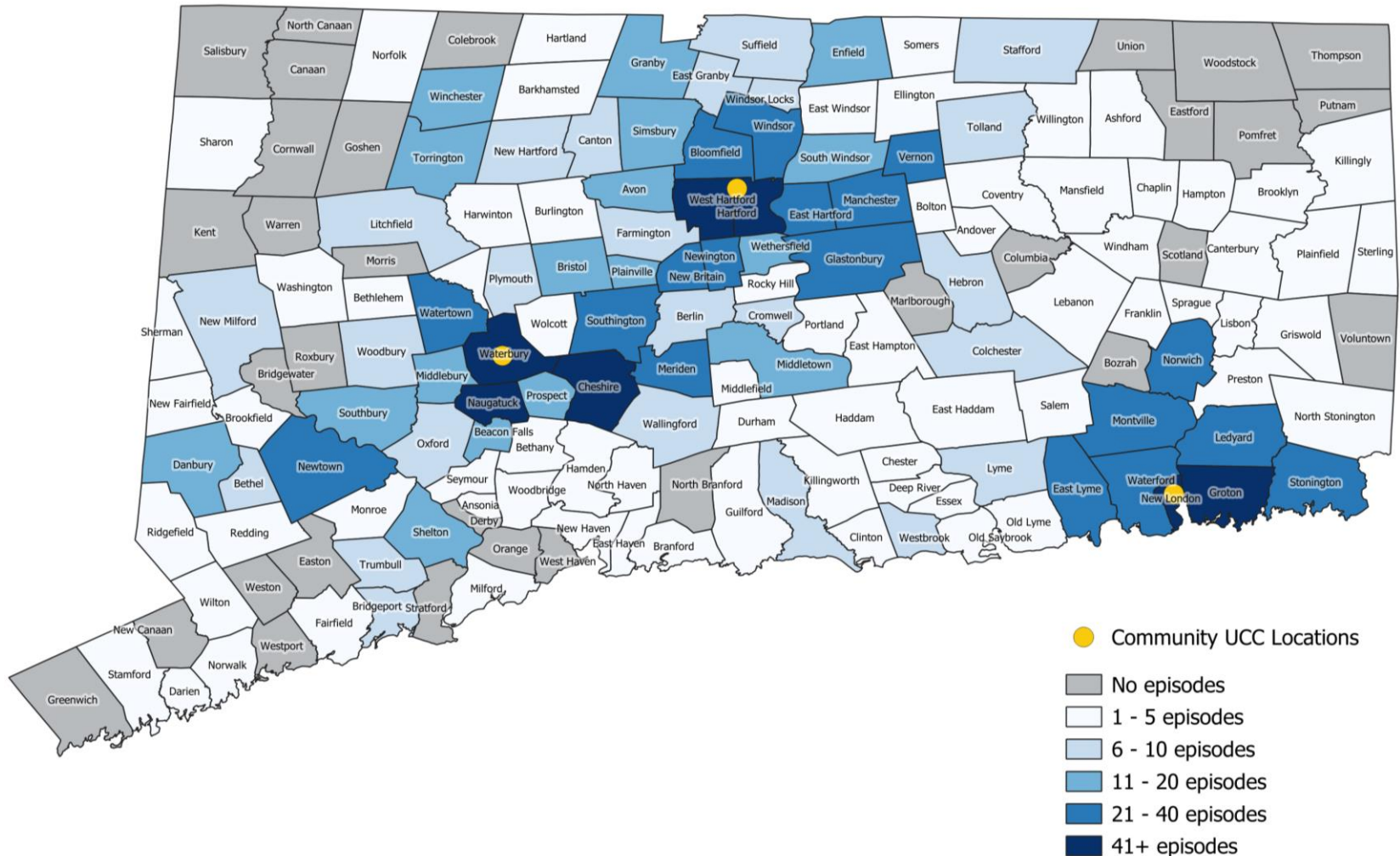


Insurance Type

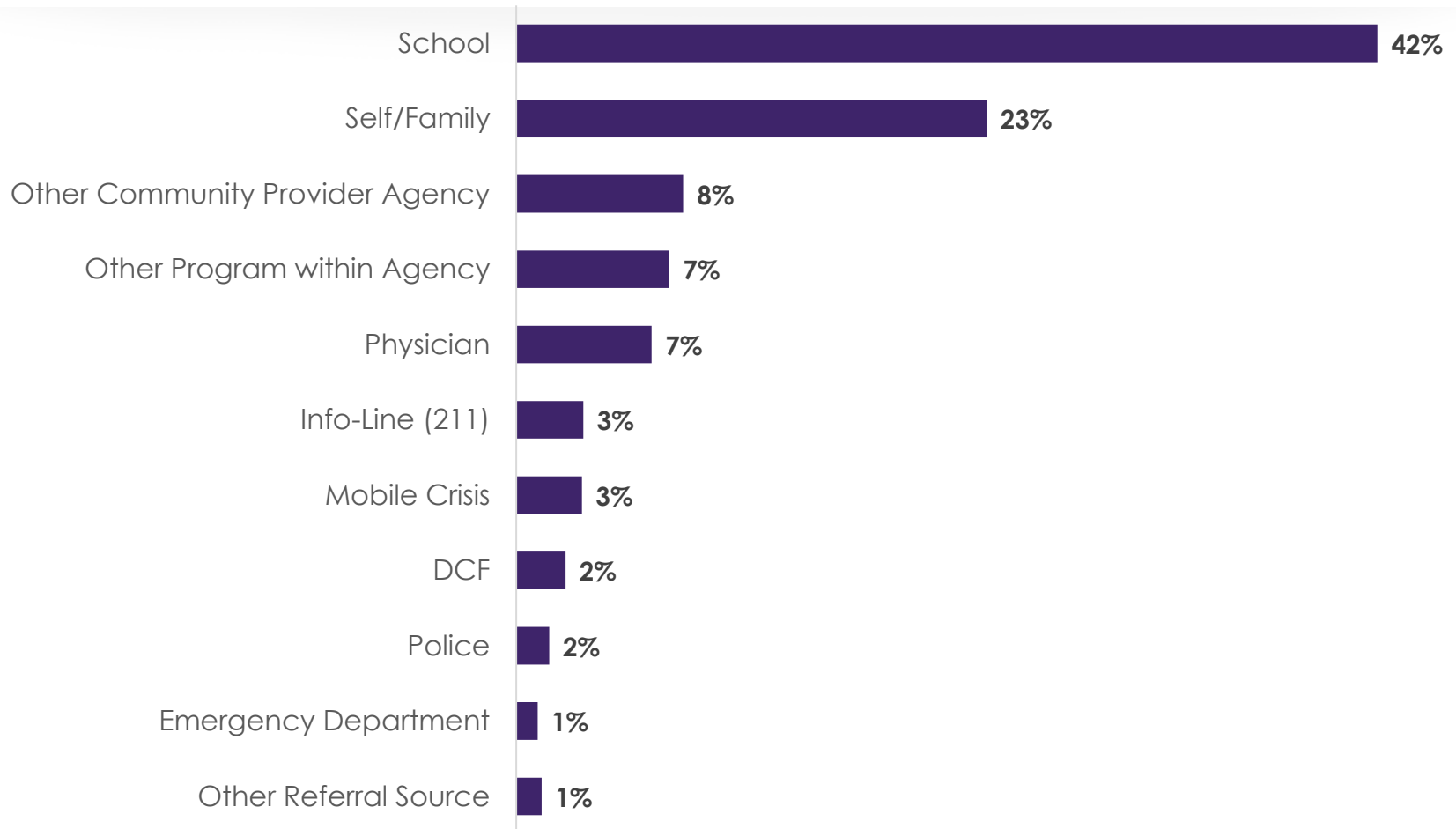


Data from Jan 1, 2024 – Mar 31, 2025

UCC Volume by Town: FY24 Q3- FY25 Q3

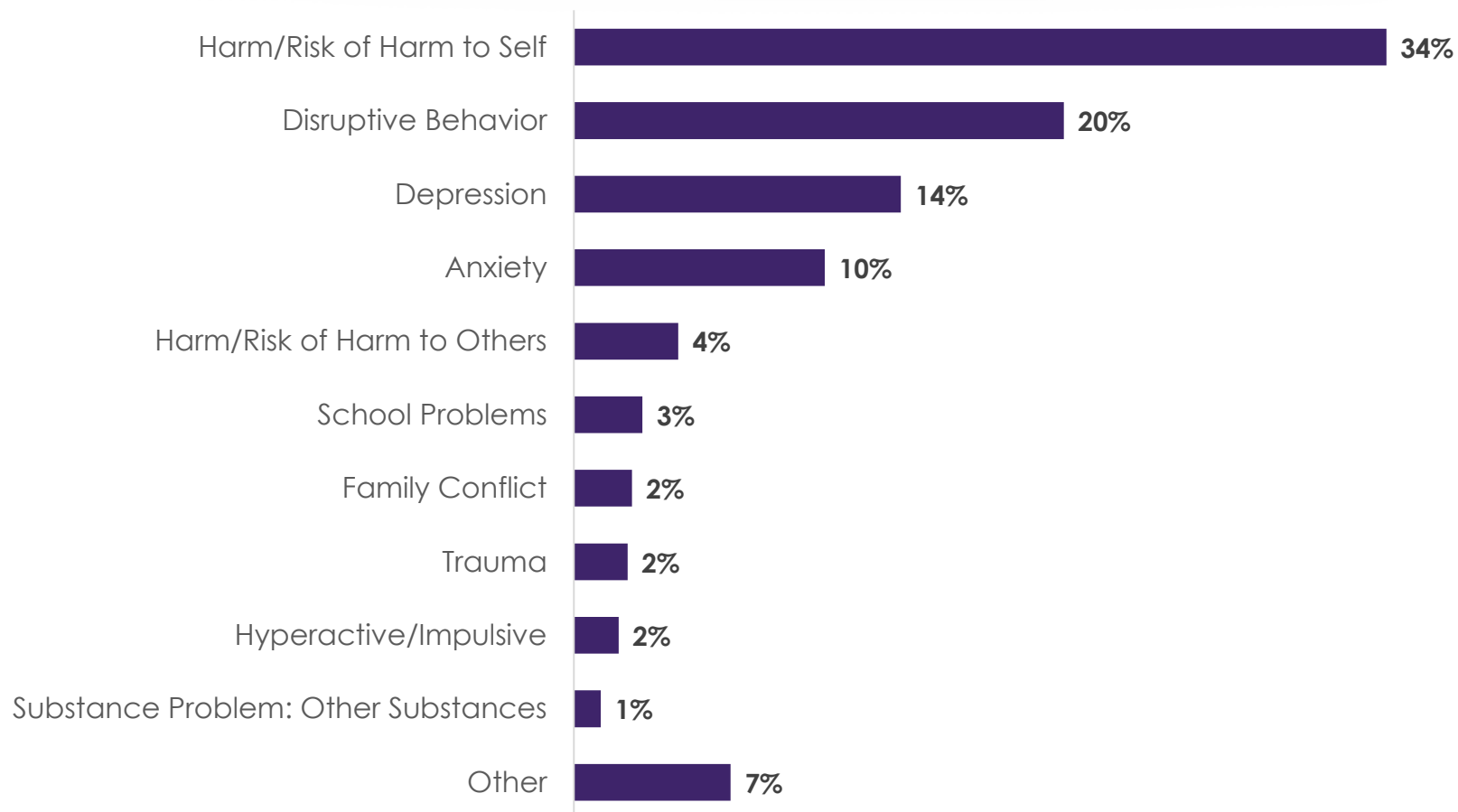


UCC Referral Sources



Data from Jan 1, 2024 – Mar 31, 2025

UCC Presenting Challenges



Data from Jan 1, 2024 – Mar 31, 2025

IS ANYONE BETTER OFF?

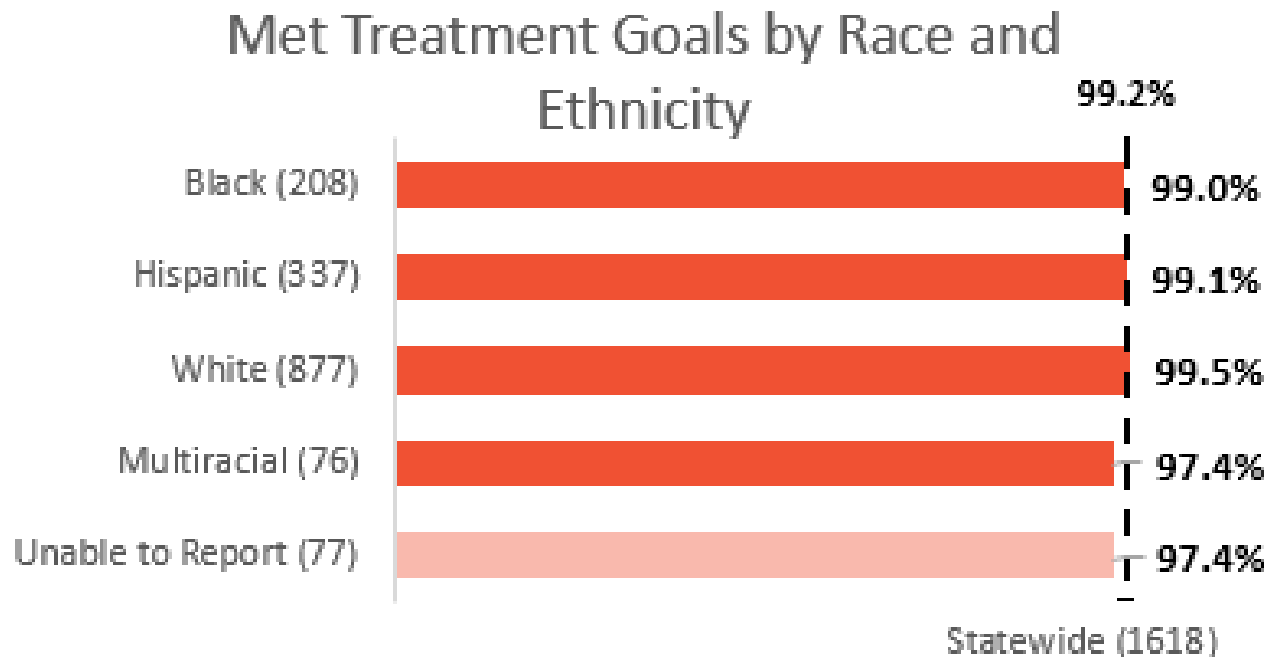
UCC Outcomes

97.3% of children
served in UCCs
returned to their
homes and
communities

51.3% of families
said they would
have gone to the
ED if not for the
UCC

Data from Jan 1, 2024 – Mar 31, 2025

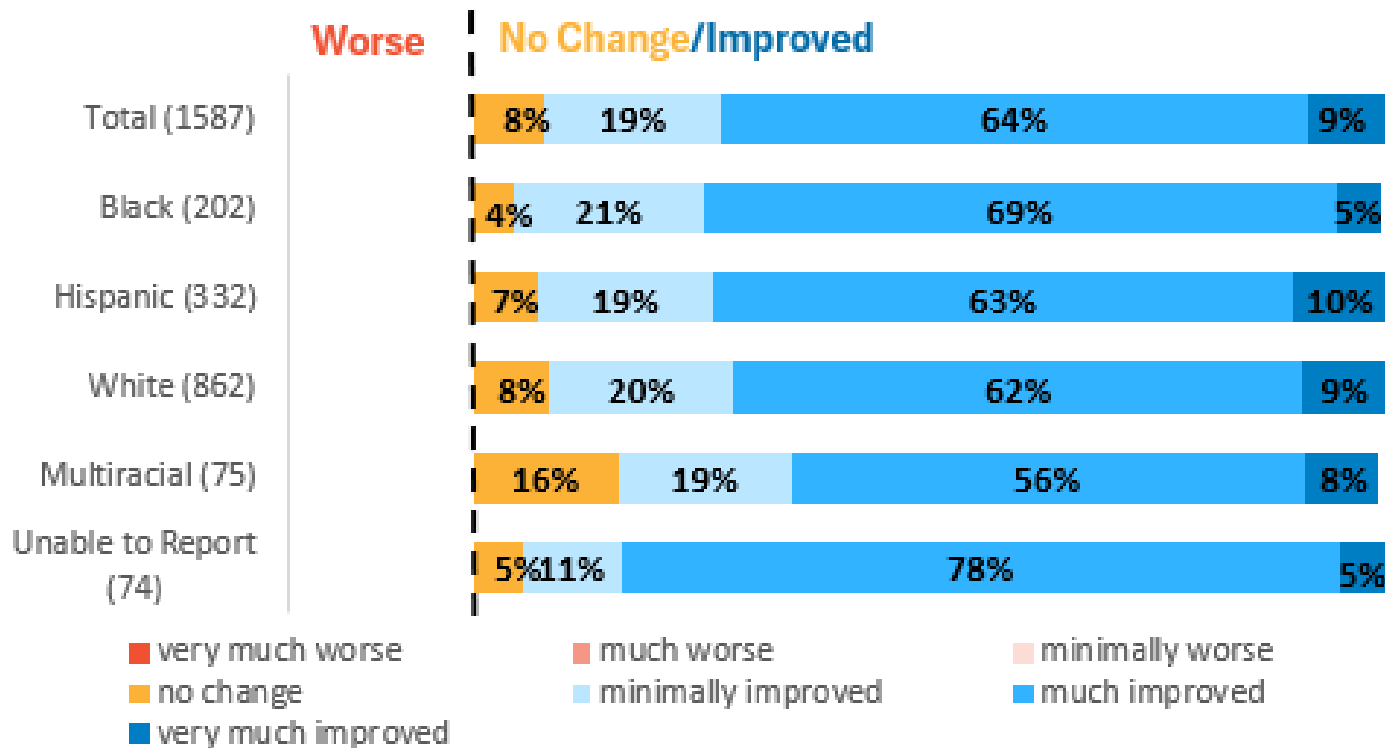
Overall, 99% of children met treatment goals



Data from Jan 1 2024 – Mar 31 2025

95% of children were rated as having improved during UCC episode

Compared to the child's condition at intake, at discharge the child's condition is...



Data from Jan 1 2024 – Mar 31 2025

Referrals **from** UCC to other services

Of all **referrals** made:

- 47% outpatient services
- 14% psychiatric provider for medication
- 9% Intensive in-home services
- 8% intensive outpatient services
- 7% other community-based services

Note: These are percentages of referrals made; some youth and families may receive multiple referrals

Data from Jan 1 2024 – Mar 31 2025

GETTING THE WORD OUT



QUESTIONS?